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4 IN RE: PACIFIC FERTILITY CENTER
5 LITIGATION

6 Case No. 18-cv-01586-JSC

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9 **ORDER RE: PUNITIVE DAMAGES
10 INSTRUCTION**

11 Re: Dkt. No. 846

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13 At the charging conference on June 7, 2021, Chart objected to the proposed jury
14 instruction regarding punitive damages. In particular, Chart argued that “there’s been no evidence
15 that an officer, director, or managing agent has been involved in anything having to do with the
16 controller.” (Tr. at 1747-48.) The Court requested briefing regarding this matter. The Court
17 reviewed Plaintiffs’ trial brief and the relevant legal authority, and prior to instructing the jury,
18 orally ruled that no reasonable trier of fact could find by clear and convincing evidence that the
19 alleged conduct constituting malice, oppression, or fraud was authorized by, known by, or
20 committed by one or more Chart officers, directors, or managing agents, and therefore declined to
21 give a punitive damages instruction. (Tr. 1787-1790.) This Order elaborates on the Court’s oral
22 ruling.

23 **DISCUSSION**

24 Plaintiffs’ punitive damages request arises out of their claim that Chart was negligent
25 because it failed to recall or retrofit the TEC 3000 electronic controller installed on Tank 4.
26 To hold Chart liable for punitive damages on this claim, the jury must be able to find by clear and
27 convincing evidence that at least one of Chart’s officers or managing agents authorized, approved,
28 or ratified the company’s offending conduct. Cal. Civ. Code § 3294(b); *Barton v. Alexander*

1 *Hamilton Life Ins. Co. of America*, 110 Cal.App.4th 1640, 1644 (2003) (holding that the clear and
2 convincing standard applies to all of section 3294); *see also White v. Ultramar, Inc.*, 21 Cal. 4th
3 563, 572 (1999) (stating that managing agents are “those employees who exercise substantial
4 independent authority and judgment over decisions that ultimately determine corporate policy”).

5 Plaintiffs’ trial brief identifies three trial exhibits which they contend support such a
6 finding: Trial Exhibits 200, 223, and 284. They contend that “[t]hese exhibits show in the years
7 leading up to the Tank 4 incident, Chart’s upper management had been kept informed about
8 the SN=0 issue, the company’s development of a retrofit capable of fixing the issue, and the
9 ultimate decision to release that retrofit to market without informing customers that it was
10 necessary to address a known defect in Chart’s TEC-3000 controllers.” (Dkt. No. 846 at 2.)
11 While these exhibits indeed reference the “Chart hierarchy” and “upper management,” they do not
12 identify to whom they are referring. (Trial Ex. 284 at 290; Trial. Ex. 200 at 4552-53.) Nor did
13 Plaintiffs identify trial testimony which supports their theory that an officer or managing agent
14 was actually aware of the alleged controller issues or, at least, any testimony as to what the officer
15 or managing agent was aware of. In particular, although Plaintiffs maintain that Frank Bies, the
16 Vice President and General Manager of Chart’s cryobiological business, was a Chart officer who
17 was aware of the controller issue, they do not cite to portions of his deposition testimony which
18 would support such knowledge and he was not copied on the emails at Trial Exhibits 200, 223, or
19 284.

20 Plaintiffs’ argument that knowledge can be inferred from Chart’s release of a retrofit kit for
21 the TEC-3000 controllers is likewise unavailing. While Plaintiffs need not “produce a smoking
22 memorandum signed by the CEO and Board of Directors,” *Pizarro v. Nat'l Steel & Shipbuilding*
23 Co., No. 19-cv-08425-WHA, 2021 WL 1197467, at *4 (N.D. Cal. Mar. 30, 2021), the evidence
24 must permit “a clear and convincing inference that within the corporate hierarchy authorized
25 persons acted despicably in ‘willful and conscious disregard of the rights or safety of others’”
26 *Romo*, 99 Cal.App. 4th at 1141 (citing Civ. Code, § 3294). As Plaintiffs have not identified
27 evidence that discusses what Chart’s unidentified hierarchy was told about the controller issue and
28 the need for a retrofit, no reasonable trier of fact could find by clear and convincing evidence that

1 the hierarchy acted in willful and conscious disregard of the rights and safety of others. The trial
2 exhibits highlighted by Plaintiffs reference potential future discussions with management, but the
3 record is silent as to whether those discussions happened and thus is silent as to what information
4 was conveyed to the hierarchy. At best the retrofit and the emails support a finding by a
5 preponderance of the evidence that some communications occurred; absent evidence as to the
6 substance of the communications they do not satisfy the clear and convincing evidence required
7 for the imposition of punitive damages.

8 Finally, Plaintiffs argue that Josep Fernandez and Ramon Gonzalez are managing agents.
9 Mr. Fernandez was a managing director at Chart and Mr. Gonzalez was a Cryobio product
10 manager. There is no evidence, however, to support Mr. Fernandez's knowledge of the issue—let
11 alone his authorization, approval, or ratification of Chart's allegedly offending conduct. Plaintiffs
12 point to no trial testimony to that effect and the only reference to Mr. Fernandez in the identified
13 exhibits is Brendon Wade's statement in an email to Jim Gibson that “[m]aybe you can mention
14 this to Josep/Ramon/Buzz” in reference to the controller issue. (Tr. Ex. 223.) Plaintiffs have
15 pointed to no evidence that it was actually raised with Mr. Fernandez.

16 With respect to Mr. Gonzalez, Plaintiffs contend that because he was above Mr. Wade and
17 Justin Junnier in the Chart hierarchy, and he participated in the email chains at Trial Exhibits 200
18 and 284, he is a managing agent. A plaintiff

19 may satisfy the “managing agent” requirement . . . through evidence
20 showing the information in the possession of the corporation and the
21 structure of management decisionmaking that permits an inference
22 that the information in fact moved upward to a point where corporate
policy was formulated. These inferences cannot be based merely on
speculation, but they may be established by circumstantial evidence,
in accordance with ordinary standards of proof.

23 *Romo v. Ford Motor Co.*, 99 Cal.App. 4th 1115, 1141 (2002), voided and remanded on other
24 grounds, 538 U.S. 1028 (2003). “The key inquiry [for purposes of the managing agent question]
25 concerns the employee’s authority to *change* or *establish* corporate policy.” *CRST, Inc. v. Superior*
26 *Ct.*, 11 Cal. App. 5th 1255, 1273 (2017), as modified (June 19, 2017) (emphasis added).

27 That Mr. Gonzalez was above Mr. Wade and Mr. Junnier in the company hierarchy does
28 not demonstrate that he is a managing agent with the authority to change or establish corporate

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Northern District of California

1 policy, and in fact, the emails themselves suggest otherwise. In Trial Exhibit 200, Daphne
2 Maddox, a quality analyst with Chart's BioMedical Division, is seeking additional information
3 from Mr. Gonzalez so that she can pass it on to "upper management." (Tr. Ex. 200 at
4 CHART004553.) Similarly, in Trial Exhibit 284 Mr. Gonzalez seeks additional information so
5 that he can pass it on to "Chart hierarchy." (Tr. Ex. 284 at EXTRON-000290.) Neither of these
6 emails support an inference that he formulated corporate policy; indeed, Plaintiffs do not identify
7 any evidence that suggests Mr. Gonzalez had any input or even influence on whether there would
8 or should be a retrofit or recall of the controller. *See Coll. Hosp. Inc. v. Superior Ct.*, 8 Cal. 4th
9 704, 723 (1994), as modified (Nov. 23, 1994) ("The obvious point is that in performing, ratifying,
10 or approving the malicious conduct, the agent must be acting as the organization's representative,
11 not in some other capacity.") At best, these emails support an inference that Mr. Gonzalez's role
12 was to provide information to those formulating company policy.

13 For the reasons stated above, the Court concludes that Plaintiffs have failed to demonstrate
14 that substantial evidence supports an inference that a Chart officer or managing agent authorized,
15 ratified, or approved of the Chart's offending conduct with respect to the controller. As a result,
16 the Court declined to give an instruction regarding punitive damages to the jury.

17 **IT IS SO ORDERED.**

18 Dated: June 17, 2021

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JACQUELINE SCOTT CORLEY
United States Magistrate Judge